

Leonard Cheshire Accessible Taxi/Private Hire Vehicle Research – Information Sheet

Registration: <https://survey.alchemer.com/s3/7003516/Register-for-our-research-on-accessible-taxis-in-the-UK>

You are invited to participate in a research project conducted by Leonard Cheshire, funded by the Motability. Before you decide to take part, it is important for you to understand why the research is being conducted and what it will involve. Please ask us if anything is unclear and please take your time to decide if you will take part.

What is the study's purpose?

The study is part of a wider project which aims to identify barriers and facilitators for disabled people when using taxis, private hire vehicles, or other similar modes of transportations across England, Scotland, and Wales. We seek to understand barriers and facilitators in the existing system, which could be reflected in the experiences and attitudes of disabled people when discussing these modes of transports. By understanding the experiences of disabled people across the United Kingdom, as well as the perspectives of other key stakeholders in the sector (e.g., driver, operators, and other professionals), we hope to contribute to the knowledge and evidence base on this issue, then highlight areas that could be improved. The study is taking place in England, Scotland, and Wales.

Why was I invited to take part?

We would like to recruit a diverse range of disabled people to participate in focus group discussions, in which they will be asked about their experiences or attitudes towards taxis, private hire vehicles, and ride-hailing services. You are not required to have experience with using these vehicles, however, as the research would benefit from different perspectives or attitudes towards these vehicles. You are also welcomed to share experiences or anecdotes you have heard from others on this topic. You have received this information sheet because you live in a region that we are interested in studying and can offer valuable lived experiences on this subject.

What will I have to do?

Focus groups will last approximately 90 minutes and be conducted by a researcher from Leonard Cheshire. You will be joined by four other disabled persons from where you live. Focus groups are taking place virtually via Microsoft Teams. In the focus groups, we will ask you about your experiences with and attitudes towards taxis, private hire vehicles, and ride-hailing apps.

Are there potential risks or discomfort?

We will ask you about some potentially sensitive topics (e.g., if you have experienced stigma or discrimination), but you do not have to disclose any information you want to keep to yourself, and we will also ask all participants to not share any information from the focus group to people outside of the project.

What will happen to the data that I provide and what will my data be used for?

The focus group discussion will be recorded, and we will record your demographic information (e.g., gender, age), but your name will not be used in any outputs. Data will be stored securely at all times on password-protected computers and locked storage cabinets. Any data which could be used to identify you will only be accessed by the research team at Leonard Cheshire.

We will use the data provided to generate research and knowledge products as part of the project, including a project research report, an academic article, presentations at events, and blogposts, subject to a finalised dissemination strategy. In any case, no identifiable information about you (e.g., names) will be used in these outputs.

Participation, withdrawal and contact details of investigators

You can choose whether to participate in this study or not. Upon completion of the study, your participation will be compensated £35 in the form of Amazon vouchers. If you choose to participate in this study, you may withdraw at any time without consequences of any kind. You may also refuse to answer any questions you do not want to answer and still remain in the study. Should you need to contact the investigators at any time after the conclusion of the study, you can use the below details.

Research Officer: Vitus Kwok, Leonard Cheshire, vitus.kwok@leonardcheshire.org